

# Terms and Conditions:



## 1.0 Booking and Payment:

- 1.1 Bookings must be made with a deposit and confirmation in writing. Journey, vehicle and any options are to be agreed at the time of the booking.
- 1.2 It is the responsibility of the Client to verify that the published details, dates, times and addresses are correct on the booking form. If any addresses are difficult to find, the Client must also provide accurate directions.
- 1.3 A deposit payment must be made within 14 days of receipt of booking form to confirm provisional booking, if no payment has been made after this time the car(s) will be released for other bookings.
- 1.4 The balance for your booking must be paid, in full, at least one calendar month before the date of the event. Failure to pay will result in non-arrival of your booked vehicle however the full balance is still due.
- 1.5 Any cancellations must be made in writing to "I Do Cars".  
Cancellation notice:  
More than 20 weeks: Loss of deposit  
Less than 20 weeks: 50% of the balance is due.  
Less than 10 weeks: All of the balance is due.

## 2.0 Vehicle(s):

- 2.1 Whilst every effort is afforded to maintain our vehicles to the highest standard, in the unforeseen event of an accident, breakdown, puncture, traffic jam or severe weather, "I Do Cars" accepts no responsibility for the consequences of such an occurrence. In the unlikely event that the journey cannot be completed a refund may be given.
- 2.2 In the unlikely event that the chosen car(s) become(s) unavailable for any reason, we will endeavour to find a suitable replacement. The client will be fully informed of this situation at the earliest convenience. If a suitable replacement cannot be found a refund may be given.
- 2.3 All our vehicles are strictly non-smoking.
- 2.4 No animals are permitted to travel in the car. (except guide dogs)
- 2.5 Our cars are cleaned to the highest standard, and will be checked and cleaned again shortly before arrival. However, "I Do Cars" cannot accept liability, or responsibility for clothing becoming dirtied or damaged. This is particularly relevant during times of inclement weather.
- 2.6 No food or drink other than any drink supplied as part of the agreed package by "I Do Cars" to be consumed whilst the vehicle is in motion. In the case of specific dietary requirements, allowances can be made by prior agreement.
- 2.7 No responsibility can be taken for any accident arising from the consumption of champagne or other food or drink whilst the car is in motion.
- 2.8 In our vehicles that pre-date laws regarding fitment of safety restraints, seatbelts are not fitted in the front or rear of the vehicle(s). To comply with current law, a child aged 3 years and over may only travel in a rear seat of a vehicle unrestrained. A child under 3 years old may not travel in these vehicle(s).
- 2.9 Maximum stated vehicle seating capacity must not be exceeded at any time.
- 2.10 The Clients will be held responsible for any damage to the vehicles howsoever caused by the clients or their guests regardless of cost.
- 2.11 No other person other than approved "I Do Cars" personnel are to drive to the car under any circumstances.

## 3.0 Journey:

- 3.1 Whilst "I Do Cars" will make every effort to arrive punctually at your address and destination. We cannot be held responsible for late arrival or cancellation due to circumstances beyond our control.
- 3.2 The chauffeur will travel by the route considered most appropriate on the day and most suitable for the chosen vehicle(s).
- 3.3 The chauffeur reserves the right to refuse any passenger(s), if thought to be under the influence of alcohol or drugs, whose behaviour may be considered to cause threat to the chauffeur, car, other passenger(s) or road users.
- 3.4 Any variations to the journey as booked that incur additional mileage, waiting time or parking charges may be subject to additional charge.
- 3.5 Clients property is carried entirely at the Clients' risk.
- 3.6 "I Do Cars" are unable to offer transportation to airports.

## 4.0 Miscellaneous:

- 4.1 The company may take photographs of your wedding or event and use them for promotional material. Please advise us in writing before the hire period should this not be acceptable.
- 4.2 A booking will not be confirmed without mutual agreement of Terms and Conditions by both parties.
- 4.3 "I Do Cars" reserves the right to amend or alter these terms and conditions at any time, and without prior notice.